## Job Description for Beverage Cart Attendant At Ironbridge Golf Club



Job Title: Beverage Cart Attendant

Location: Ironbridge Golf Club, Glenwood Springs, CO

**Position Type:** Seasonal (April 1<sup>st</sup> – November 1<sup>st</sup>)

Compensation: \$12/Hour, 20-30 hours per week

Additional Income: Tipped position.

Additional Benefits: Staff uniforms, Golf Shop Discounts, Food and Beverage Discounts, Golf

playing and practicing privileges.

**Experience:** Golf Course experience, customer service, and F&B experience recommended.

**Responsibilities:** The Beverage Cart Attendant will report to the Food and Beverage Manager and at time the Golf Professional Staff and will have the following responsibilities:

- Operate the beverage cart in a safe and responsible manner, adhering to all traffic rules and regulations on the golf course.
- Provide excellent customer service to golfers by greeting them in a friendly and professional manner, offering beverages, snacks, and other items from the cart.
- Handle cash transactions accurately, following proper cash handling procedures and maintaining a cash pouch for change.
- Follow all health and safety guidelines when handling and serving beverages and snacks.
- Engage with golfers and monitor golf course conditions and provide updates to golfers as needed such as course maintenance, or pace of play information.
- Report any issues, incidents, or golfer grievances to the supervisor or Golf Professional staff, following proper protocols for resolution.
- Keep the beverage cart clean and well-maintained, including regular cleaning, restocking supplies, and performing basic maintenance such as checking tire pressure and fluids.
- Stay updated on club policies and procedures, including any changes in beverage options, pricing, or regulation on the course.
- Monitor alcohol consumption and be proactive in identifying and addressing any potential issues or intoxication.
- Assist in opening and closing duties, including reconciling cash, restocking supplies, and cleaning work areas.